

## Saratoga Virtual Frequently Asked Questions

What is a Virtual Race?

- Virtual races are just like traditional races with a shirt, medal, bib, community and fun, but you can run, walk or hike your race wherever you want with whoever you want. Even on a treadmill! Racers report their time and then we send a medal to them for completing the race.

How much do the races cost?

- Since our registrations are a la carte, you can just choose the swag you want. If you would like a medal, registrations start at just \$25 for the Super Sara 5K. The registration page can give you a better idea of specifics!


When does the race take place?

- The Saratoga Classic and Super Sara 5K is Sunday, Jan. 24, 2021. You can submit your results anytime between 12:01am on Jan. 21 through 11:59pm on Jan. 28..

Do I have to do my race on Race Day?

- In an ideal world, everyone would run on race day, but the beauty of virtuals is that you have the flexibility to do what works best for you. You can run before race day or after – as long as your time is logged between Jan. 21-28, 2021.

How should I track my race?

- If you have a GPS watch, such as a Garmin, that tracks distance, time and cumulative elevation gain, then use that!
- If you do not have a GPS watch, we would recommend using MapMyRun or a similar app that allows you to export your data. Be sure that the app you choose measures elevation gain! To export your data from MapMyRun:
  - Click on the menu item “Activity Feed”
  - Select the correct entry
  - Click on the button that looks like this:  to the left of your workout data.
  - Email the workout to yourself. The email will contain a link to your workout. Copy and paste this link into the “URL of Online GPS Data” field when posting your results.

Can I change my race distance after registration?

- If you decide to change your race distance after you registered, just email us and we will change your distance so you can upload your results.

Does this virtual race count towards race place medals?

- Due to consistency and tracking abilities, we can only offer place medals to the top finishers in the in-person race for both the 5K and Half Marathon. All participants, though, (both in person and virtual) will receive finisher medals once their time has been collected.

How do I enter my results?

- Log onto [Itsyourrace.com](https://itsyourrace.com) and select my race. Click on "Saratoga Classic 2020 and Super Sara 5K."
- You must enter your results by 11:59pm Jan. 28.
- You must enter your time, total distance run.

Where can I see the Race Results?

- Results will be posted on the Saratoga Page on [Itsyourrace.com](https://itsyourrace.com)

Do you ship internationally?

- We can ship within the Domestically and to FPOs/APOs. We do not ship internationally.

I haven't received my Shirt/Medal/Bib yet in the mail. When will I receive it?

- Fulfillment and shipping will be within one week of time being submitted

I haven't received my Registration Confirmation/Shipping Confirmation email. Where can I find it?

<https://saratogaclassic.itsyourrace.com/EventCheck.aspx?id=11072>

I can't report my time.

- Email [info@ultimateracinginc.com](mailto:info@ultimateracinginc.com)

My Medal and/or shirt haven't arrived. What can I do?

- Email [info@ultimateracinginc.com](mailto:info@ultimateracinginc.com)

Can non-participants purchase shirts?

- Unfortunately, at this time due to limited quantities, we are not allowing non-participants to purchase race shirts. However, if we have shirts available after all participants have received their shirts, we may be able to allow others to purchase shirts at that point.